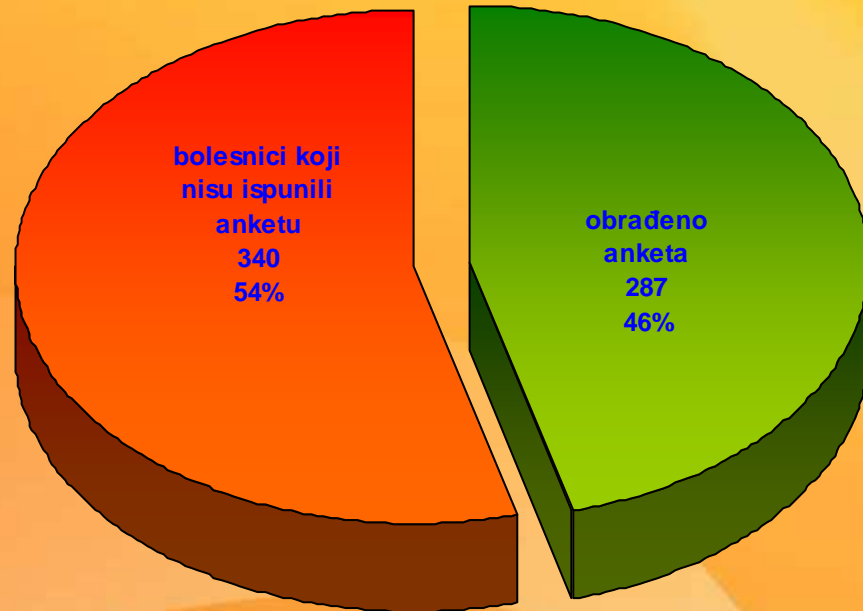


# Analiza ankete o zadovoljstvu bolesnika 26.3. – 8.4.2012.



Jedinica za osiguranje i unapređenje kvalitete  
zdravstvene zaštite

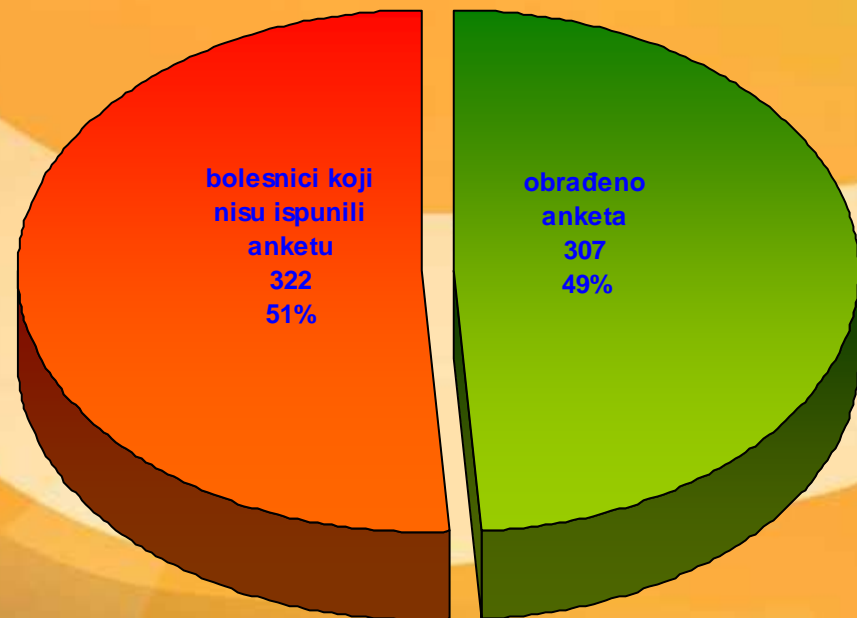
26.3 – 8.4.2012.



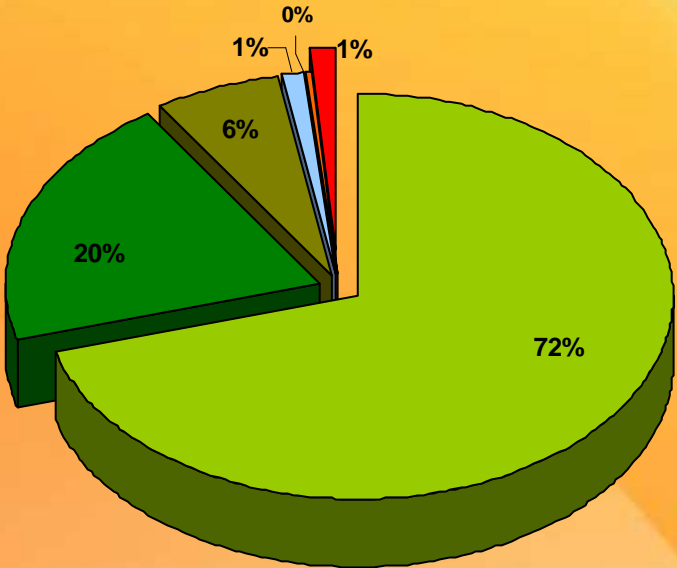
- primljeno pacijenata - 627
- obrađeno anketa - 287
- bolesnici koji nisu ispunili anketu - 340

18. – 30.10.2011.

- primljeno pacijenata - 629
- obrađeno anketa - 307
- bolesnici koji nisu ispunili anketu - 322

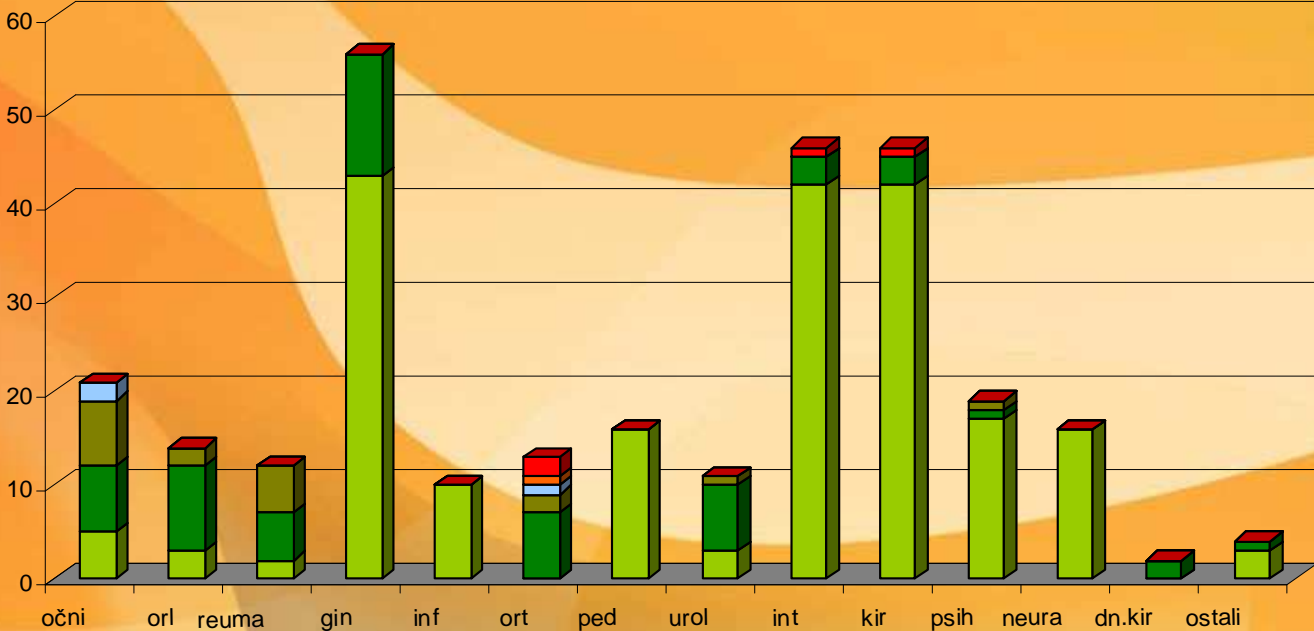


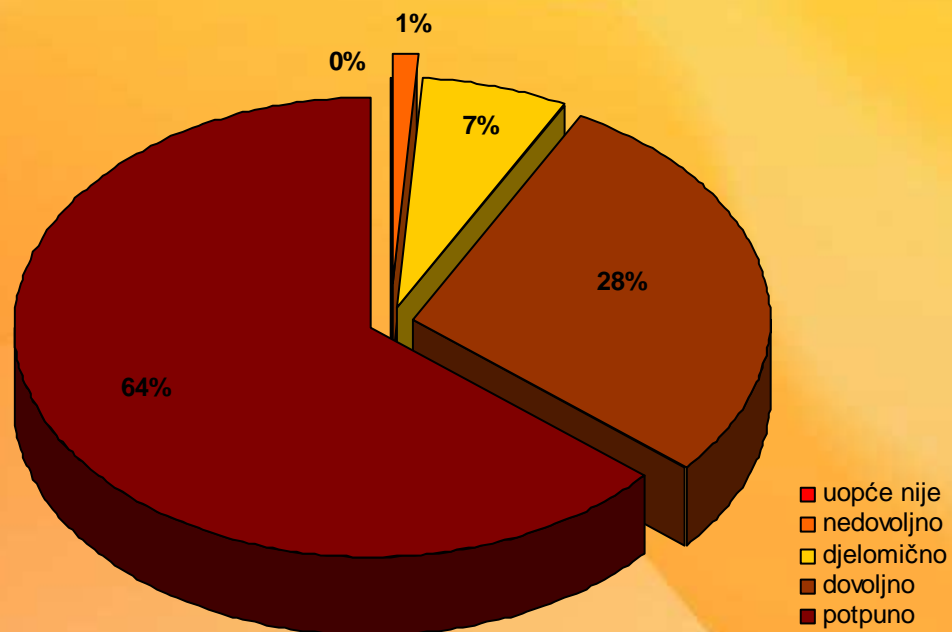
# Na prijem u OB čekao/la sam N= 286



- hitni prijem
- do 1 mjesec
- 2 - 3 mjeseca
- 4 - 6 mjeseci
- 7 - 12 mjeseci
- više od 12 mjeseci

## PO DJELATNOSTIMA

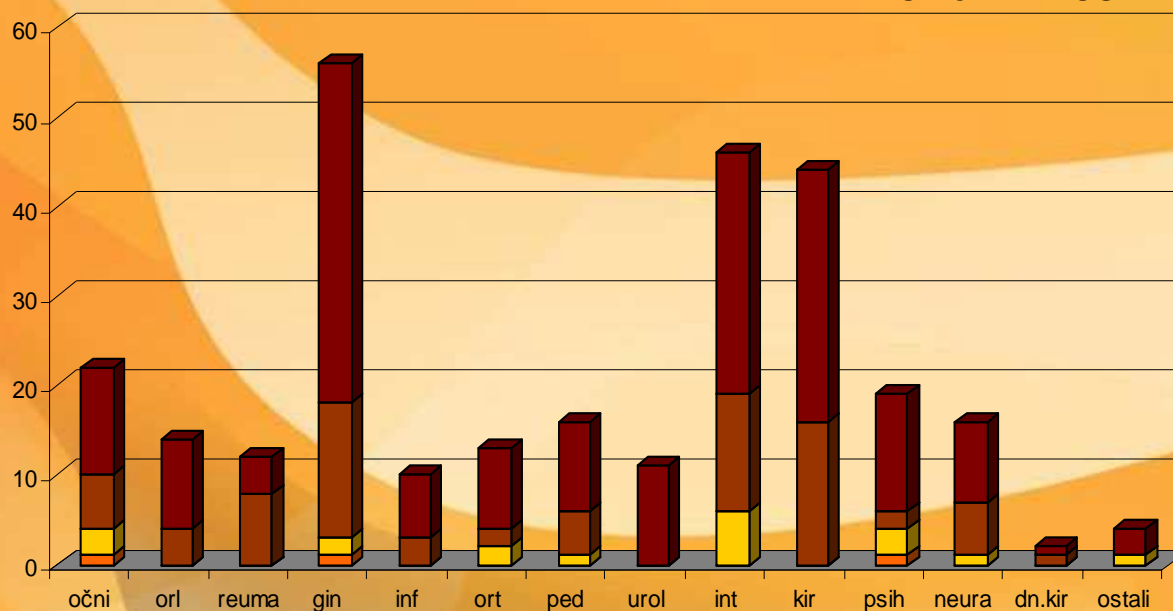


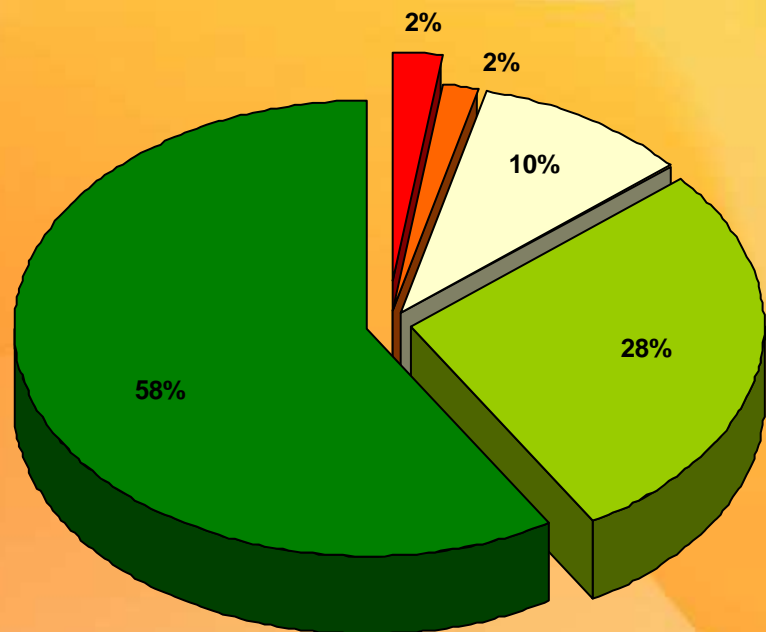


Liječnik me informirao  
o mom zdravstvenom  
stanju  
N = 285



PO DJELATNOSTIMA

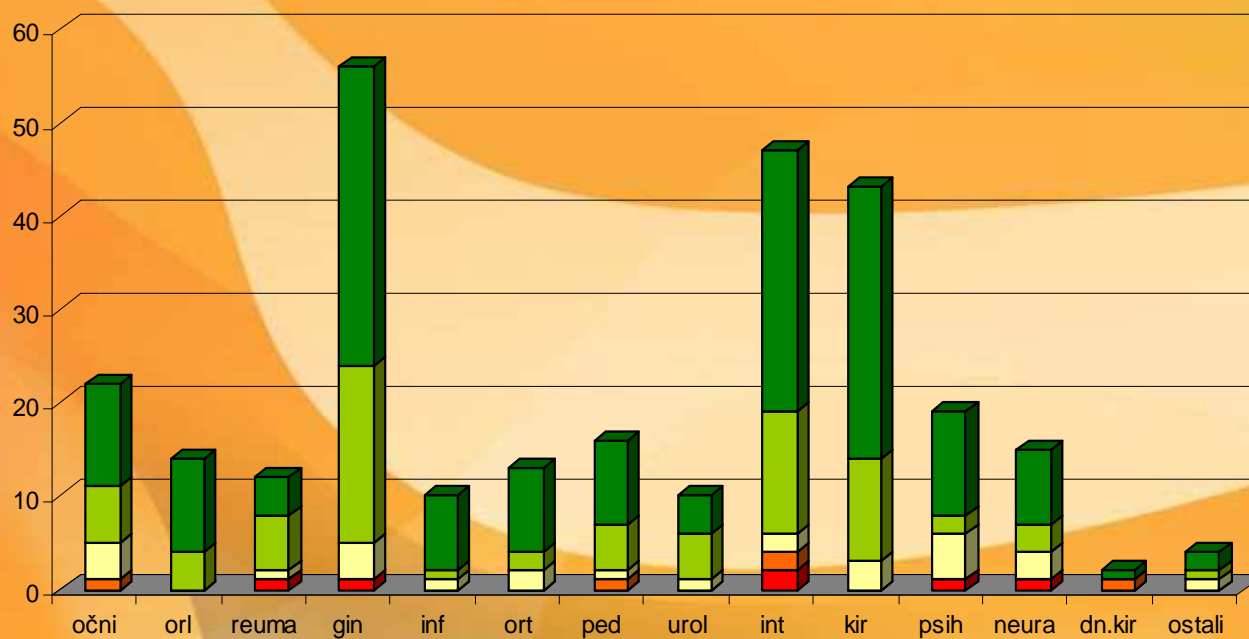


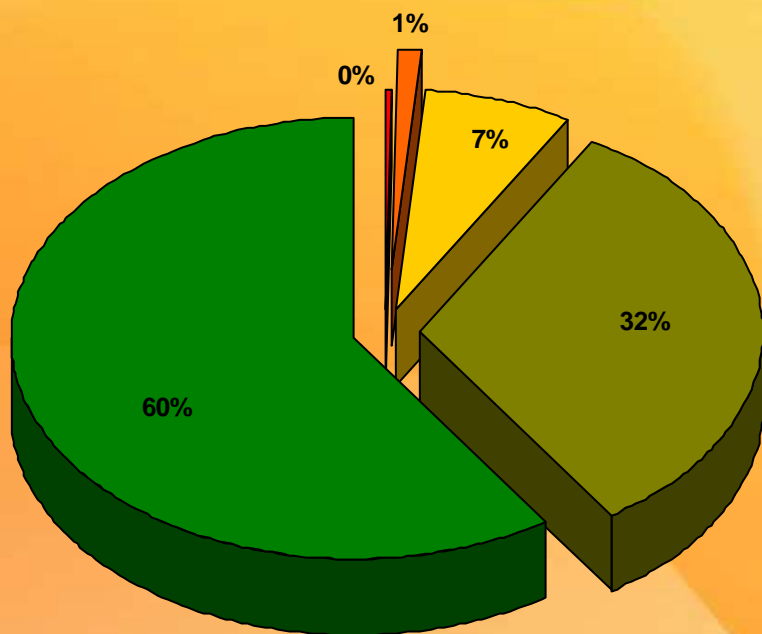


Bio sam upoznat/a  
s različitim mogućnostima  
liječenja moje bolesti:  
N= 283

- uopće ne
- nedovoljno
- djelomično
- dovoljno
- potpuno

**PO DJELATNOSTIMA**

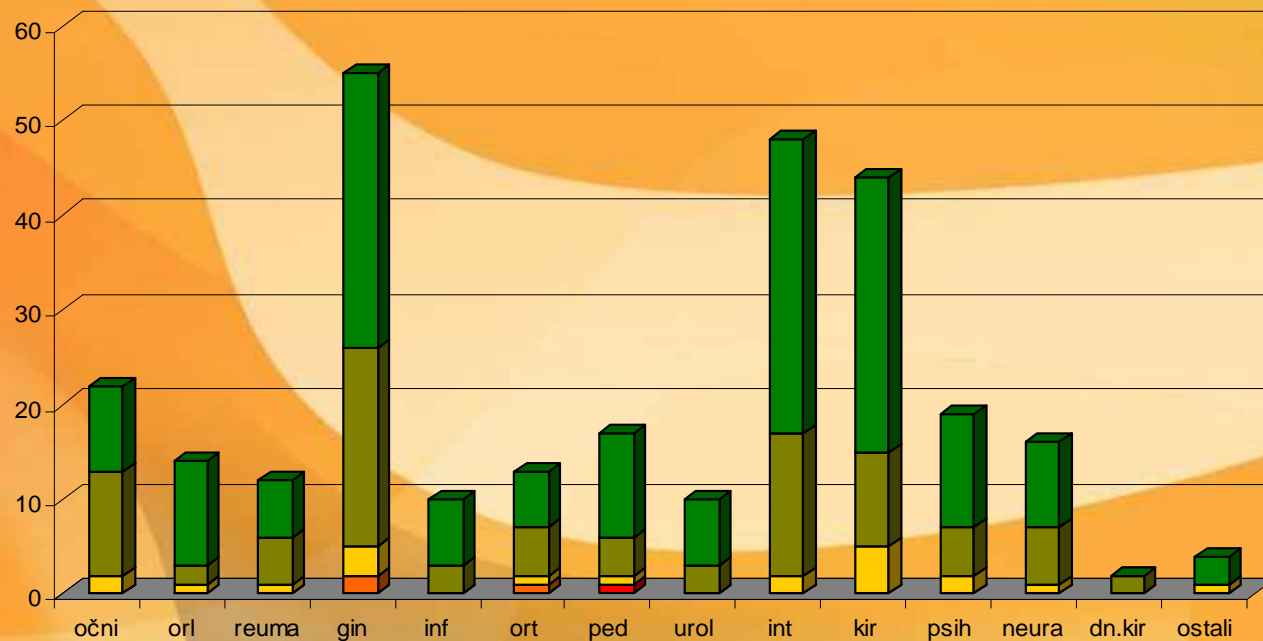




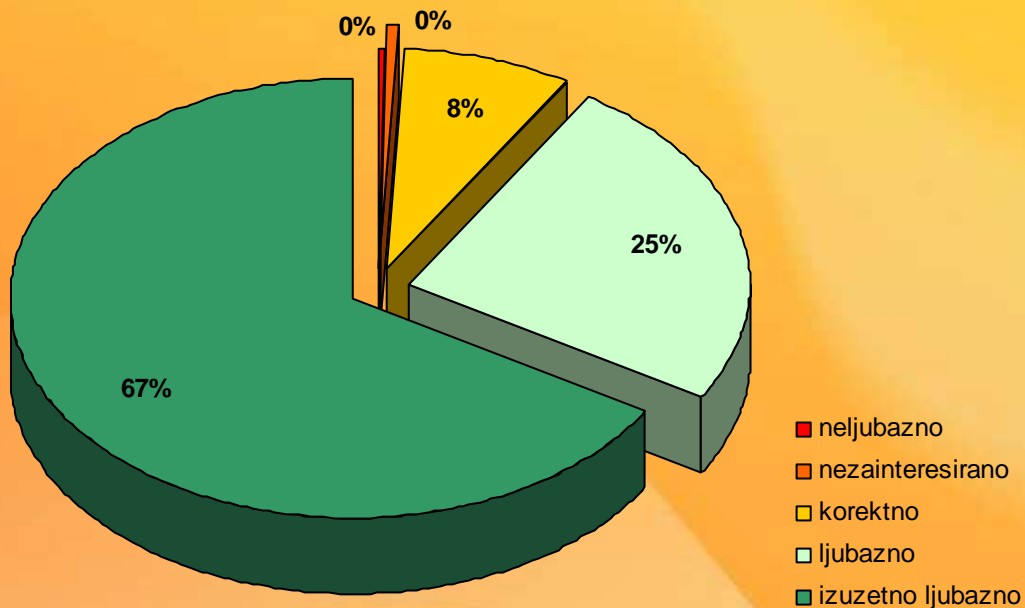
Liječnik se prema vama  
odnosio:  
N= 286

- neljubazno
- nezainteresirano
- korektno
- ljubazno
- izuzetno ljubazno

PO DJELATNOSTIMA

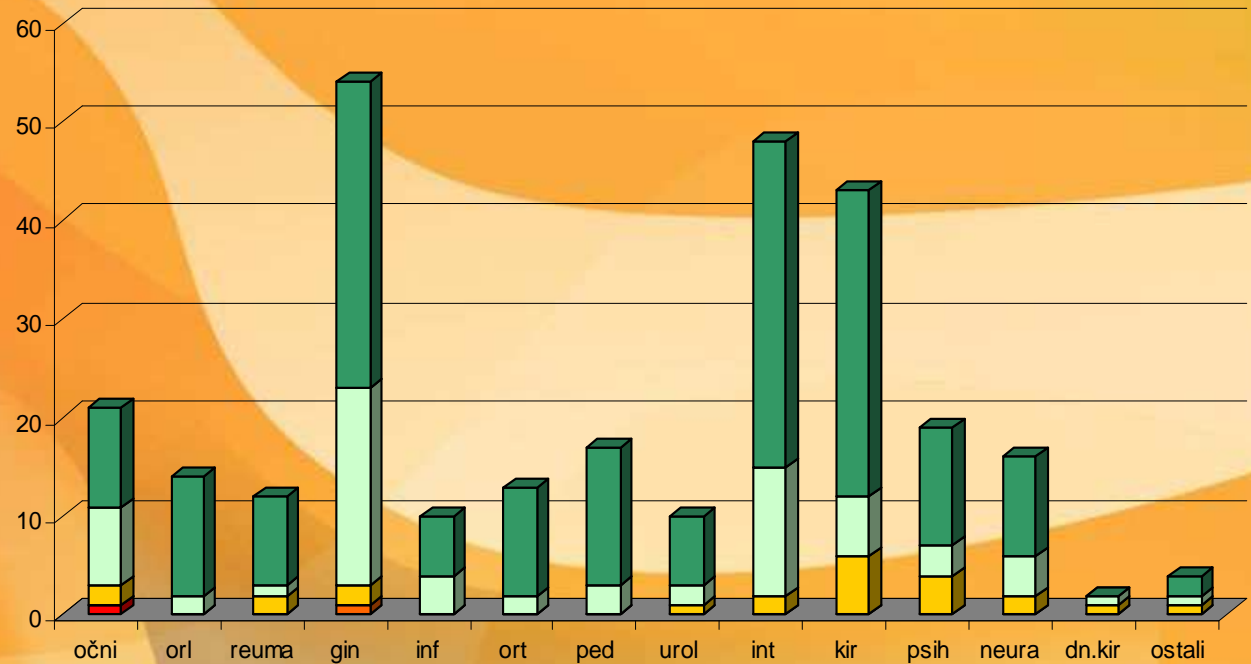


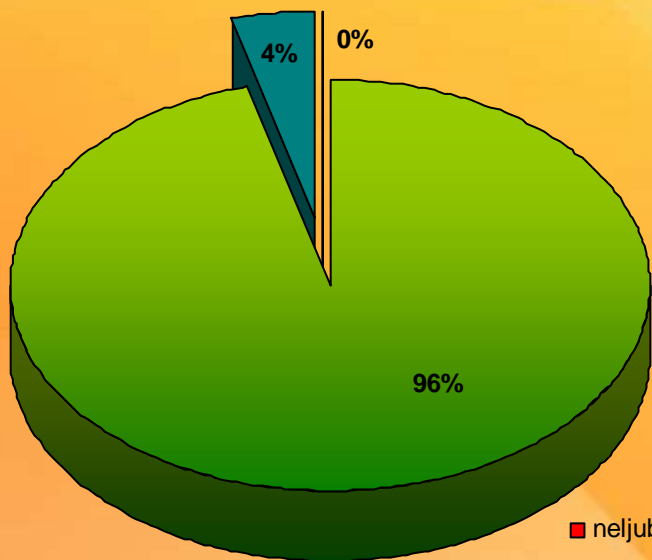
# Medicinske sestre prema meni su se odnosile: N= 283



- neljubazno
- nezainteresirano
- korektno
- ljubazno
- izuzetno ljubazno

## PO DJELATNOSTIMA

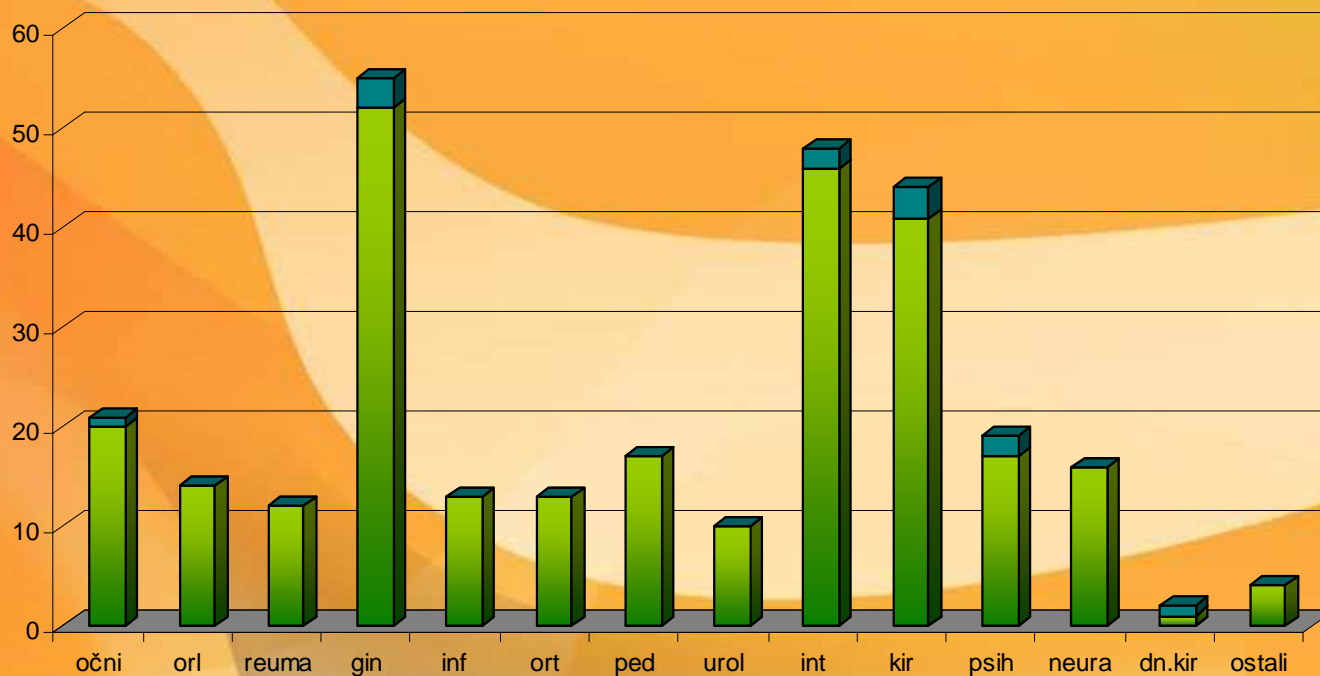




Medicinsko osoblje se prema meni odnosilo:  
N= 283

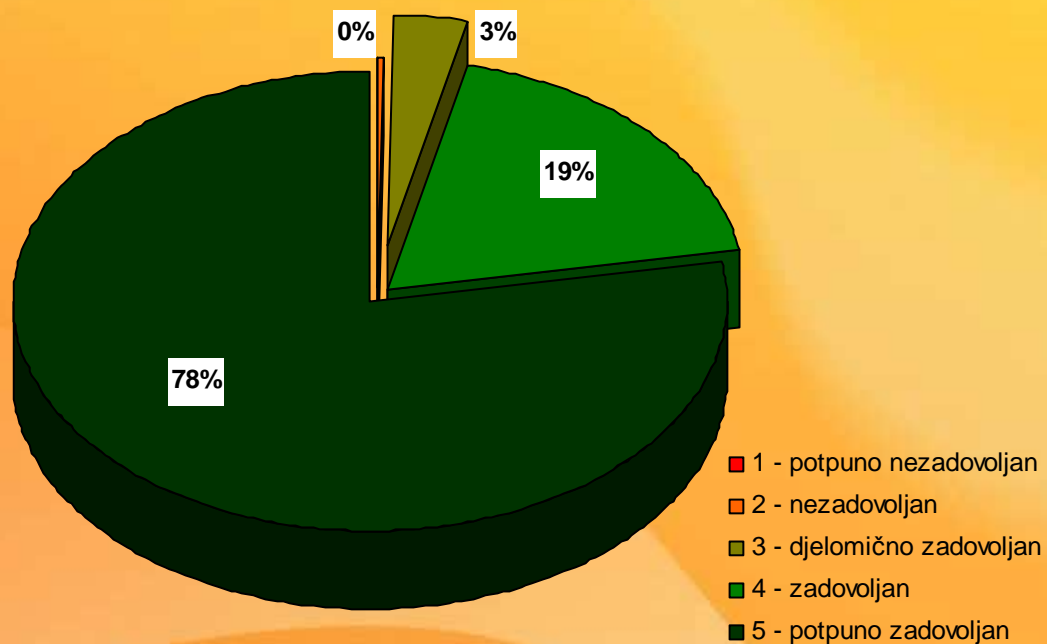
- neljubaznije nego prema drugima
- jednako kao i prema drugima
- ljubaznije nego prema drugima

**PO DJELATNOSTIMA**

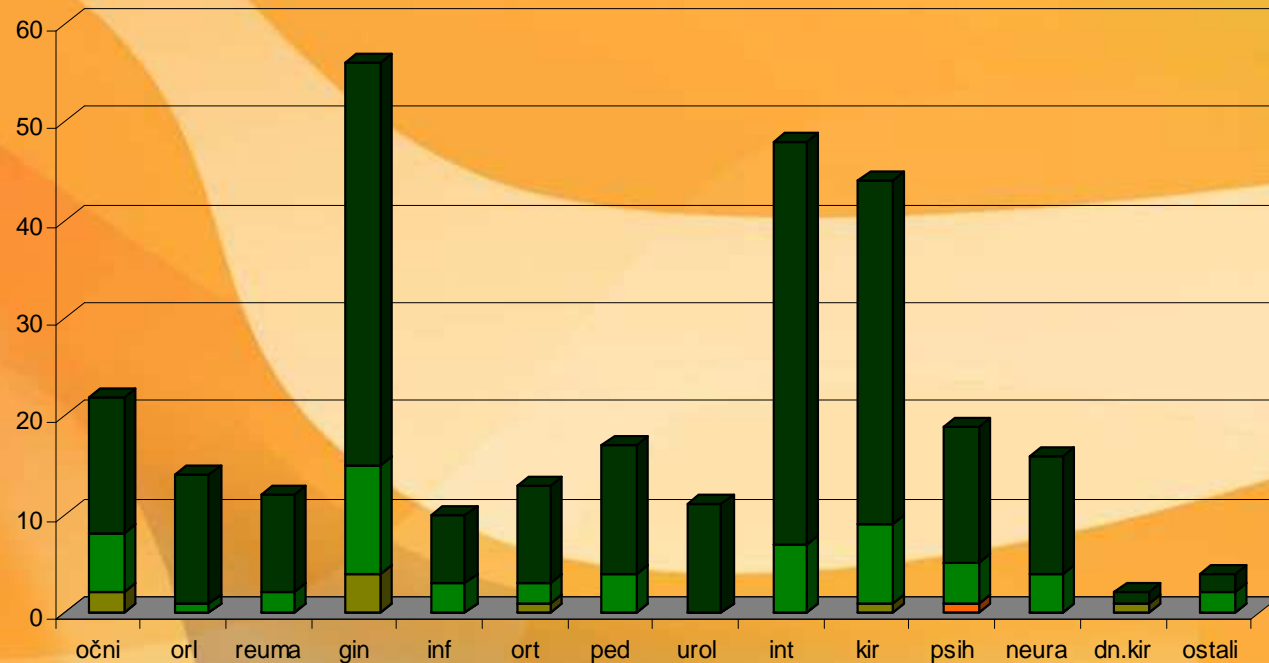


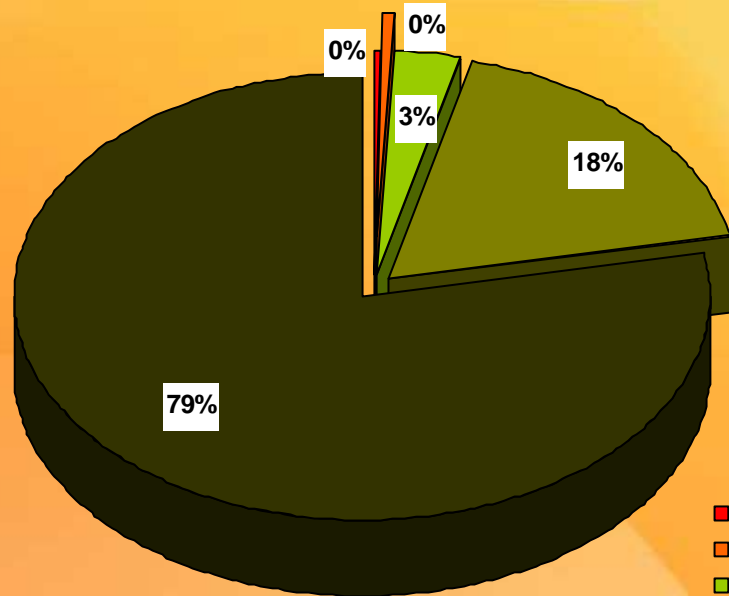


# Jeste li zadovoljni pruženom zdravstvenom uslugom: N= 287



## PO DJELATNOSTIMA

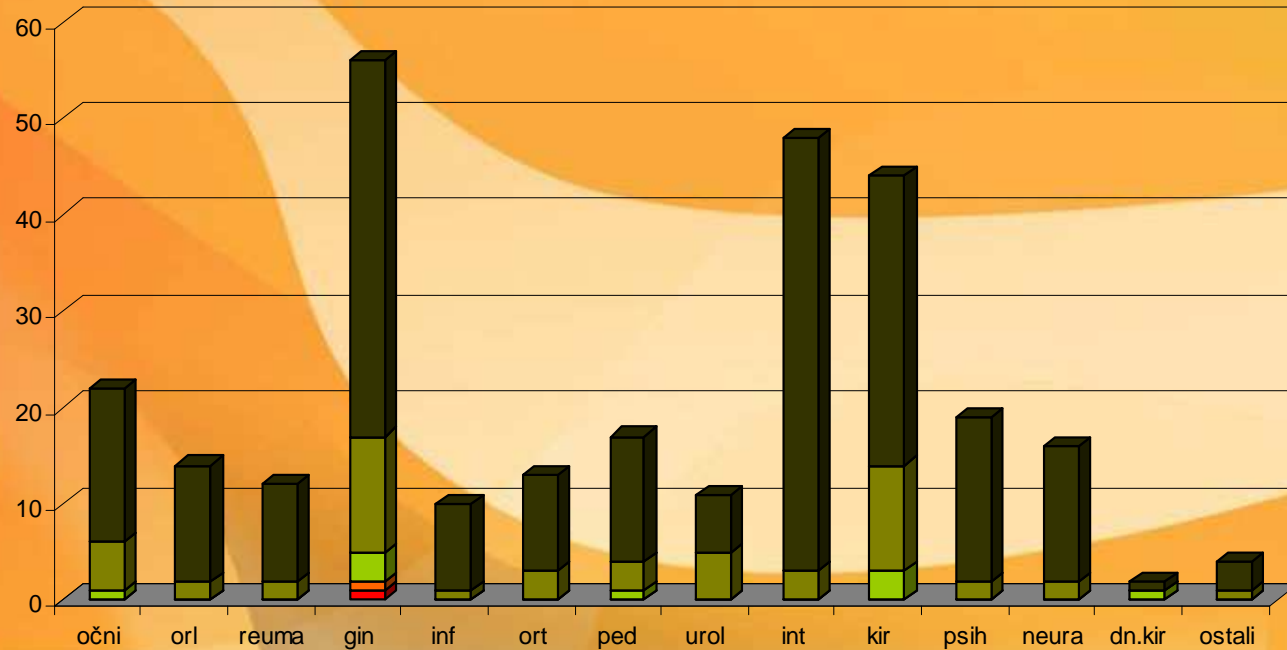




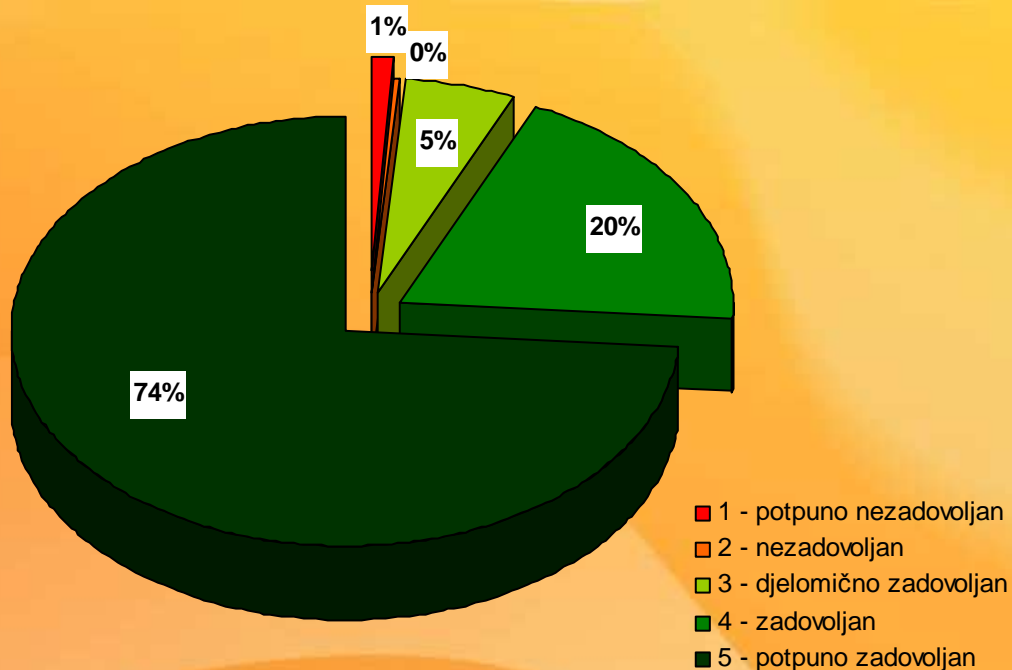
Jeste li zadovoljni  
čistoćom bolničke sobe  
i/ili odjela:  
N= 287

- 1 - potpuno nezadovoljan
- 2 - nezadovoljan
- 3 - djelomično zadovoljan
- 4 - zadovoljan
- 5 - potpuno zadovoljan

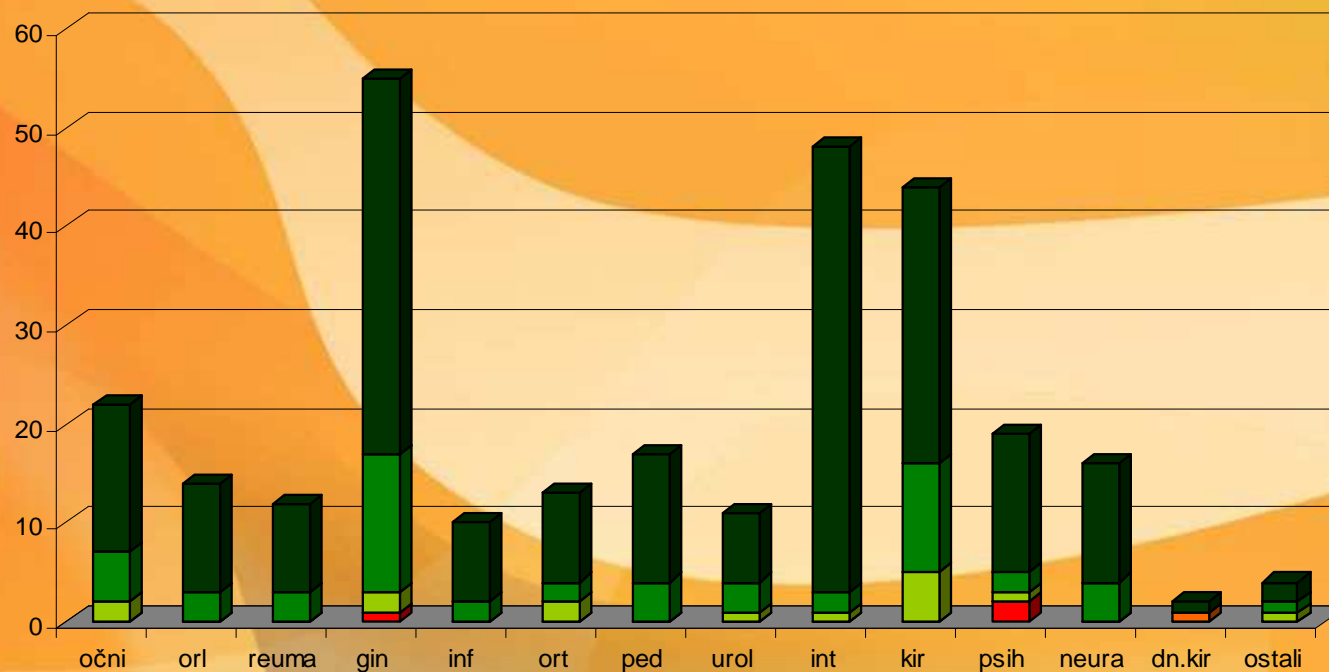
**PO DJELATNOSTIMA**



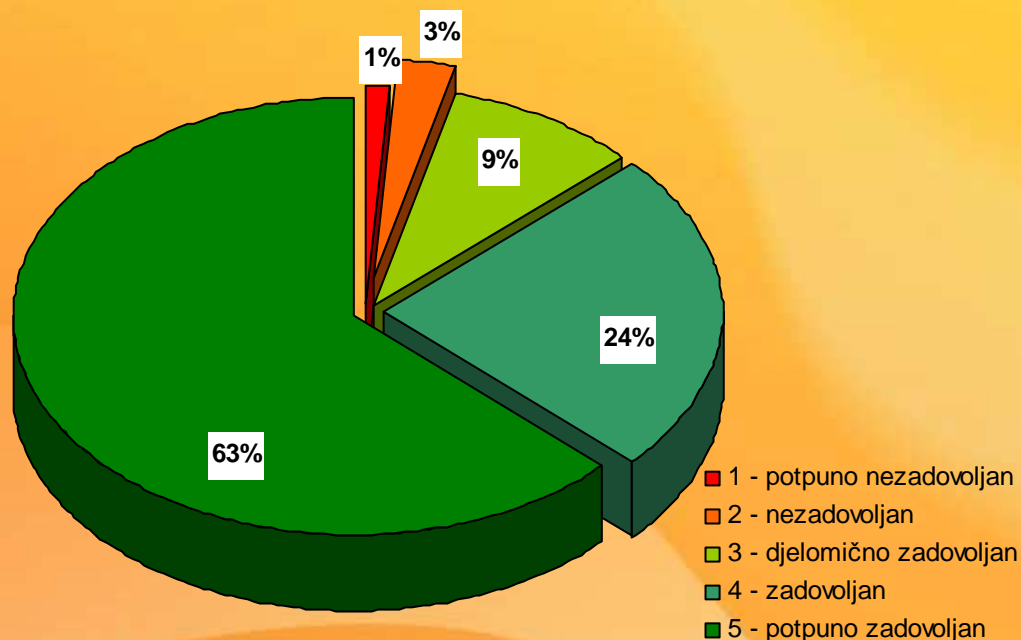
# Jeste li zadovoljni higijenom sanitarnog čvora: N= 287



## PO DJELATNOSTIMA



# Jeste li zadovoljni pruženom prehranom: N= 287



## PO DJELATNOSTIMA

